



Cuba Guide for Consumers

Group Voyagers, Inc. offers this program under the General License for Support for the Cuban People CFR 515.560 authorized by the United States Department of the Treasury, Office of Foreign Assets Control (OFAC). Those who register as participants in this program, are authorized to visit Cuba legally under the Support for the Cuban People category of travel. Our itineraries provide a full-time schedule of activities that enhance contact with the Cuban people and result in meaningful interactions between our travelers and individuals in Cuba. United States law requires that all participants in our program adhere to the full-time schedule of Support for the Cuban People activities.*

Due to the nature of the program, United States law requires adherence to a special set of guidelines for travel on these unique programs. Please read these guidelines carefully, and call our special Cuba connection line at 855.522.4880 or visit www.GlobusJourneys.com/Cuba if you have questions.

Legal Travel to Cuba

- You will travel with Globus on a *Support for the Cuban People* program, operated under an OFAC general license, and you will therefore be legally licensed and authorized to travel to Cuba. The Globus family of brands previously applied for and received individual licenses from OFAC. Thus, travelers with Globus can be confident that our itineraries are compliant with all OFAC requirements.
- You should be aware that you are not traveling to Cuba as a “tourist.” You will be traveling as part of a *Support for the Cuban People* program and must participate in all program activities.

About our Support for the Cuban People Programs

- Globus offers two different programs to the island nation of Cuba, all featuring full-time schedules of *Support for the Cuban People* activities and allowing you to see everything, from the bustling streets of Havana to the the country’s rich tobacco-growing region.
- Under the requirements set forth by OFAC, you must participate in a full-time schedule of *Support for the Cuban People* activities. These activities will provide a rewarding cultural exchange and give you the opportunity to engage directly with the Cuban people. Our experience has found that Cubans are interested and well informed about world events, and are open to discussing the pros and cons of their country.
- While full participation in our scheduled program is required during the day, you are able to explore on your own during early morning hours or in the evenings.
- *Support for the Cuban People* interactions allow you to share your culture and ideas with the Cuban people while learning about them at the same time. These interactions rely on you getting involved in conversations and interactions with local Cubans. You will travel with a Globus Group Leader as well as a Cuban National Tour Director who will help facilitate these interactions.
- Things work differently in Cuba than here at home. Activities that have been scheduled far in advance can sometimes become unavailable for a number of different reasons. The purpose of the trip is to have meaningful interactions with the locals and if the planned *Support for the Cuban People* activity isn’t available, rest assured that another will be substituted that will be just as enriching.

¹*Group Voyagers, Inc. is the company that markets and sells the Globus family of brands.

About our Support for the Cuban People Programs (continued)

- Our Globus Group Leaders and Cuban National Tour Directors are trained and experienced professionals fluent in English as well as in Spanish.
- Things work differently in Cuba than here at home. Activities that have been scheduled far in advance can sometimes become unable for a number of different reasons. The purpose of the trip is to have meaningful interactions with the locals and if the planned *Support for the Cuban People* activity isn't available, rest assured that another will be substituted that will be just as enriching.
- Small groups of no more than 24-30 participants ensure our travelers and the Cuban people will get the most out of your *Support for the Cuban People* program.
- Checks, credit cards, and debit cards issued by United States banks are not usable in Cuba.
- It is advisable to bring cash in order to make purchases in Cuba, as you will not be able to use credit cards or debit cards. Travelers should plan to travel with enough cash to cover your needs for the trip. U.S. Dollars, Canadian Dollars, or Euros can be exchanged for Cuban Convertible Pesos (CUC) at the airport, exchange bureaus, banks, or hotels. You cannot obtain Cuban currency in the United States. For your convenience, very little spending money is needed for this program, as the majority of meals, activities, and gratuities are included. You should plan to bring as much cash as you would normally spend on incidentals while traveling elsewhere.
- As required by Cuban government regulations, Cuban health insurance is included in the cost of all airline tickets. This protects you should you need medical assistance while in Cuba. Please hold on to your boarding pass for proof of insurance while in Cuba. The following coverage applies: \$25,000 to cover emergency medical costs incurred in Cuba and a maximum of \$7,000 evacuation insurance provided only if a Cuban doctor states that evacuation must happen in order to receive adequate treatment. Globus also offer Travel Protection Plus. See our brochure or website for details.
- There are no longer daily spending limits for Americans traveling in Cuba. Any items brought back to the United States, including alcohol and tobacco, must be imported for personal use, and limits on duty and tax exemptions will apply. For the most-up-to-date information, please visit: <https://www.cbp.gov/travel/international-visitors/kbyg/customs-duty-info>

Making a Booking

- You can book these programs as you would any Globus tour.
- Payment must come directly from you to Globus using any of our accepted forms of payment (checks, money orders, Visa, MasterCard, Discover/Novus, or American Express). You may not make payment directly to a travel agent. Your travel agent may assist you in making the payment by mailing the check or providing Globus your credit card information.
- If purchasing your airline ticket through Globus, your arrival and departure in Cuba must match the program start and end dates.
- Whether you purchase your airline tickets to Cuba through Globus or independently, there is a Cuban departure tax of 25 CUC (\$25 USD) that must be pre-paid, and it will be included in the cost of your airline ticket.
- Your arrival and departure transfer are included in Cuba and must match the program's start and end dates. Transfers cannot be provided if you join late or leave early. Flight information is required for transfers. Please see travel documents for full details regarding set pick up times. For early departures, please note that breakfast cannot be provided.

Pre-Trip Documentation

- A passport (valid for at least six months after the scheduled return date) is required for this trip.
- A visa is required to visit Cuba. Your airline will help you obtain the visa and advise cost. Visa pricing begins at approximately \$50 USD per person.
- Due to the special requirements to visit Cuba, you will be required to complete the following forms and return them to Globus within 7 days of making a reservation.

If these documents are not provided to Globus, you will not be allowed to travel:

- A travel affidavit form confirming you are traveling on a *Support the Cuban People* program and will participate in a full-time schedule of activities

- A color photocopy of the photo page of your valid passport
 - Notice of Cuba Program Information. Please read, sign, and return the signature page as this document contains important information about travel to Cuba and the *Support for the Cuban People* programs.
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- If you are not U.S. citizen or a legal resident, you may still travel to Cuba with Globus. However, any non-U.S. citizen who chooses to travel on this program must comply with the same rules and paperwork required for U.S. citizens.
 - You will receive detailed Cuba Travel Tips following your reservation, and these are available on our website as well. You will also receive typical Globus travel documents, which will be available approximately 2-3 weeks prior to travel.

Last Updated: 1/9/2020